

Ohio SACWIS and RTIS Release 4.34 UPDATE

Who will this impact?

Public Children Services Agencies, Private Child Placing Agencies, Private Non-Custodial Agencies, and Title IV-E Juvenile Courts

What problem are we trying to solve?

The Ohio Statewide Automated Child Welfare Information System (SACWIS) & Ohio Residential Treatment Information System (RTIS) Release 4.34 contains the below enhancements implemented to realize the Placement Location Solution/Psychiatric Residential Treatment Facilities (PRTF) Project Initiative, the second phase of changes for the upgrade of the National Electronic Interstate Compact Enterprise (NEICE) interface, and additional enhancements to the Kinship Guardianship Assistance Program(KGAP).

The Placement Location Solution is an initiative to ensure Title IV-E Agencies can document where children are when in the custody or care and placement and not in a traditional placement. The initiative also includes the ability to document placements into a PRTF.

The second phase of the NEICE interface will resolve some issues that were a result of the first phase of the NEICE interface upgrade. This phase will also include user experience enhancements.

What can you expect?

The following changes have been made within Ohio SACWIS:

Intake Module:

- Enhancements and bug fixes to support NEICE 2.0 (National Electronic Interstate Compact Enterprise).
- Outgoing NEICE Requests list screen in the Administration area will display "draft" status for requests that have not been sent, and the "Include Closed" filter has been updated to reflect NEICE requests associated with a Closed ICPC record.
- A new Case Status Update communication type will be available, to notify the sending state that the request has been accepted or assigned, and communications can be marked as "Urgent."
- Action Items for the Home Study Response due date.
- Email reminders when an active ICPC approval will expire and no placement has been made.
- Person SACWIS History link will have a new "ICPC Placement Resource History" section that shows their Person or Provider record has been linked as a Placement Resource in an ICPC record.

Case Module:

- Left hand navigation Placement/ICCA link will be renamed to Child Location/ICCA.
- New AWOL/Custody No Placement records for youth in custody for which a placement
 has not yet been located or for those youth who are AWOL at initial removal or at any
 time in the custody.
- When adding a new Child Location record, users will be navigated to a screen that contains a dropdown containing four Child Location types:
 - Certified/Approved Placement look and act as the "Placement" screen previously but have had service types separated out for more accurate records.
 - Non-Custodial Parent same as previous Ohio SACWIS release, with the only change being the method of navigation to the record.
 - o AWOL/Custody No Placement NEW
 - Non-Certified providers look and act as the "Placement" screen previously but have had service types separated out for more accurate records.
 - Non-Custodial Parent records will also be the same as previous SACWIS iterations, with the only change being the method of navigation to the record.
- A new Case Activity Log sub-category value of 'Critical Incident Reporting' is being added which should be used to label any documentation of Critical Incident Reports received from residential agencies regarding a youth in placement in which they have not submitted an Ohio Certification for Agencies and Families (OCAF) report.
 - An e-mail notification to State Licensing Specialists and Supervisors will be sent with details of the Activity Log upon its' completion.

Provider Module:

 An issue was resolved that was preventing approval of home studies for providers with current ICPC placements. The issue was due to the update Narratives functionality not working appropriately when the NEICE 2.0 functionality was introduced to include placements associated with prospective providers and provider members (in addition to placement providers).

Reporting Module:

- Update Children Needing Permanency Report and AWOL report by replacing the column(s) name from Placement type to Child Location Type. In addition, the excel spreadsheet(s) will have two tabs. Tab 1 will display the details and tab 2 will display the parameters applied to the report.
- Children in Custody with no Placement is a new report that will display children in custody that do not currently have a placement setting recorded in the system.
- A new ICPC Case Manager Statement report will be added. The report will provide verifying information in pursuant to the requirements of Regulation 2, Section 5(d) of the Interstate Compact on the Placement of Children. The report will display contact information of the placement resource, other adult household members and child accommodations. A signature section is available for the placement resource to verify access to financial resources and acknowledge criminal records and child abuse history check.

The following Knowledge Base articles are available to assist with end-user testing and support agency practice:

- Adding an AWOL Child Record and a Custody with No Placement Record
- Critical Incident Reporting

A Live Event has been scheduled for July 15, 2024, at 10 am to review the Placement Location Solution. Please use this <u>link</u> to join the event.

Deployment Details

Release 4.34 is currently scheduled for deployment on Thursday, July 18, 2024.

If you have additional questions pertaining to this Deployment Communication, please visit the <u>Customer Care Center</u> for assistance.